



Millions of printer cartridges get tossed in the garbage and pile into landfills each year with harmful chemicals that could affect our environment, but with the help of earth friendly people like you we can make a change for the better. The Cartridge Family has been recycling toner, ink and printer supplies for over 30 years.

In an effort help our customer and non-customers dispose of their used cartridges we have developed two methods of easily collecting and disposing of ink, toner, fusers, drums and cell phones. First we offer free UPS return labels for all empty toner cartridges. Second we offer free recycling boxes for toner, fusers, drums and cell phones.

Commonly asked questions:

Can I only recycle cartridges manufactured by the Cartridge Family?

No, they can be from any manufacturer or retailer. For your convenience we offer free pick up of empty cartridges for recycling along with a complete line of remanufactured and OEM printer supplies.

How do I request a label?

You can email or call us at : 866-332-9630. Any one of our sales associates will be happy to fax or mail you return labels.

I have heard some companies that "recycle" just send the empty cartridges to a landfill, is that true?

We work effortlessly with our manufacturers to ensure all recycled cartridges are broken down and each part is closely inspected to see if they meet remanufacturing guidelines. If a cartridges shell or part is determined to be at the end of its life, it's then melted down to be used as recycled plastic material for future composite manufacturing. All excess toner is donated to asphalt companies where it is used in road pavement.

What is the Difference between a "Remanufactured" & "New" OEM cartridge?

Remanufactured cartridges are recycled cartridges. Our cartridges are NOT "drill and fill" and are manufactured in the United States. They are manufactured with recycled parts from OEM and New Compatible cartridges. All parts have been disassembled and each part is inspected and tested before being reassembled. These cartridges are also extremely reliable and have the best price on the market.

OEM stands for "Original Equipment Manufacturer." These cartridges are the most expensive on the market because they're branded and come straight from the machines manufacturer (HP, Xerox, Brother, etc.). These cartridges are made overseas.

We also offer what we call a "New Compatible" cartridge. The New Compatible is a hybrid between the Remanufactured and OEM Cartridge. Read our product information page to learn more about our New Compatible cartridges.

How can I buy Remanufactured Cartridges?

The Cartridge Family offers a complete line of remanufactured toner, ink, and printing supplies at competitive rates for all major printer manufacturers. We offer full 1-year warranties on all remanufactured products.

How should I package the items I am returning?

The bottom of this page shows an example of each of the containers we have to offer. The original packaging is always the best way to protect the cartridges during shipping. Inkjet cartridges or cell phones can be placed in the original boxes and placed in large shipping cartons or in the inkjet mailer bags. Toner cartridges and fuser cores in the original boxes can also be placed in a separate recycling container designed for their collection. If the original boxes are not available, bubble-wrap, newspaper, or other suitable packing material should be used to protect the cartridges & cores.



Desktop container with pre-paid label
Size of box: 8.75 " x 18.75 " x 14.25 "
Capacity: Holds approx 35 Inkjets or 25 cell phones



Bulk inkjet with pre-paid label
Size of box: 9.75 " x 18.75 " x 14.25 "
Capacity: Holds approx 150 Inkjets or 75 cell phones



Laser Toner container with pre-paid label
Size of box: 20 " x 20 " x 22 "
Capacity: Holds 8-10 Cartridges