



100% Guarantee

Our commitment to your business:

The Cartridge Family (Pacific Northwest Business Products) warrants each cartridge to be free of defects in both material and workmanship for a period of one year from the date of purchase.

The Cartridge Family ensures all cartridges are manufactured and remanufactured under stringent quality control standards assuring performance that equals or exceeds the original manufacturer's equipment.

The Cartridge Family will replace the cartridge or refund the full price of any printer cartridge that is defective.

The Cartridge Family will replace your printer or purchase it at fair market value if one of our cartridges damages your printer beyond repair.

The Cartridge Family also warrants, subject to condition stated below and under normal use, our printer cartridges will not cause damage, abnormal wear, or deterioration to any compatible printers. If a defect in a Cartridge Family printer cartridge causes a printer fail, The Cartridge Family will reimburse the customer for the full amount for all services and repairs on the printer. This warranty is dependent upon the customer providing us with satisfactory evidence the printer failure was due to a defect in The Cartridge Family printer cartridge, including a written statement on an authorized service company's letterhead, dated and signed by the company's service representative.

The Cartridge Family's liability hereunder shall be limited to replacement or reimbursement as proved above. This warranty is exclusive, and in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for particular purpose.